MITUTOYO UK LTD

Project

Late on a Friday evening Mitutoyo received a call from their hosting provider, their host had entered insolvency.

Requirements

To backup their sites and make alternative arrangements before servers were switched off.

The Challenge

- To act fast as the server could be switched off at any moment.

- Mitutoyo operate a fully integrated Magento eCommerce site together with product images, datasheets and links to accounting systems and payment providers.

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Mitutoyo

The KFA Solution

A virtual server was brought online immediately and a holding page was created to guide visitors directly to Mitutoyo.

Meanwhile:

- A full download of data was taken

- Work began on returning the full site to the internet.

The Outcome

- By the Tuesday morning Mitutoyo were once again receiving orders just three days after the issue was reported.

"KFA really went above and beyond the call of duty.

They assured me the site would be back online by the Tuesday morning and they were as good as their word."

Phil Fisher
Mitutoyo UK Ltd

kfa CONNECT